# CARE AGREEMENT

Owner’s Name: Email:

Address: City / State / Zip:

Home Phone: Cell:

How did you hear about Canine Country Club:

**No Shots, No Docs, No Service!** For the health and welfare of all of the dogs entrusted to us, Canine Country Club (CCC) will provide no services without up-to-date vaccination documents.

**Medications:** CCC will administer oral medications only, as directed. Please provide the medications in the original packaging and bring at least one extra day of medications. Should your pet run short of their medications, CCC will attempt to replenish quantities of critically necessary medications and will charge for such service.

# Canine Country Club (CCC)– Policies & Legal Stuff

**\*\*\* PLEASE READ & SIGN \*\*\***

If your dog is exhibiting any symptoms that may suggest illness such as sneezing, coughing, wheezing, runny eyes or nose, vomiting, diarrhea, lethargy, please do not bring your dog for day stay or boarding.

Dogs with flea or tick problems will be treated at your expense. We currently administer CapStar as directed; treatment costs are currently $10/day but subject to change.

Un-spayed females in heat are not accepted. Although we accept intact males and un-spayed females (not in heat) for boarding services, CCC is not responsible for unplanned breeding. If your dog comes into heat while boarding, we will contact you and you will be expected to pick-up your dog immediately.

Reservations & Cancellations: Reservations are required for all stays. Deposits and/or cancellation fees may apply.

Drop-Off & Pick-Up: At CCC we do not have fixed hours that you must adhere to. We do operate on a “by appointment” basis. We do this for your convenience and to allow us to dedicate our service and attention to one dog owner at a time. As such, please advise us if you will need to deviate from your scheduled time.

Food & Feeding: Because changing diets can upset your dog’s stomach, we encourage you to bring your dog’s own food pre-bagged per serving per day per dog. If the supply of food you brought is exhausted during your pet’s stay:

* If your dog requires a special diet, CCC will make reasonable efforts to procure the same or similar brand on your behalf, and you will be charged for the purchase as well as a procurement fee.
* CCC will provide a premium food to your pet at the cost of $5.00 per day per dog.

Personal Items: Do not bring any items for your pet(s) that are valuable. CCC is not responsible for the loss or damage to any personal item, including bedding or toys, left with or for your dog(s).

Payment: All charges must be paid in full immediately prior to the check-out of your pet. CCC accepts cash, Venmo, credit/debit cards including MC/Visa/Discover/AMEX. There is a 3% convenience fee added if using a card.

Abandoned Pet Procedure: Unless otherwise required by applicable law, if you fail to pick-up your pet(s) by the designated time and have failed to make satisfactory alternative arrangements with CCC, CCC will continue to provide the contracted care and charges will continue to accrue. CCC will make reasonable efforts to contact you and alternative contacts that you have provided. Be advised that, whether or not we are successful in contacting you, that after a reasonable time period (7-10 days) your dog(s) will be considered abandoned and CCC will deliver your dog(s) to a third-party adoption center. You understand that you may lose your dog(s) under these circumstances. If you fail to pick-up your dog(s) for any reason you release CCC from all further liability and responsibility for your dog(s). You shall remain liable to CCC for all unpaid charges, including without limitation the court costs and reasonable attorneys’ fees incurred in the collection of such charges.

# \*\*\* REPRESENTATIONS & WAIVERS OF LIABILITY \*\*\*

I have read and understand the following:

1. I agree and understand that my dog(s) will not leave the kennel until all charges are paid in full to CCC..
2. I agree that I am the owner (or designated agent of the owner) of the dog(s) and am fully authorized to enter into this agreement.
3. CCC reserves the right to immediately change your dog’s type of boarding or daycare if we believe it is necessary to protect the health and well-being of your dog, other dogs, or our staff and Owner agrees to pay any additional costs associated with the change, if necessary.
4. I understand and agree that CCC is relying on my representations of my dog(s) health and behavior. I further understand and agree that CCC and it’s staff will not be held liable for any health problems that develop. I agree and understand that CCC reserves the right to deny admittance to my dog(s) at any time for any reason.
5. I understand and agree that CCC will not be liable for any injuries or illnesses that occur as a result of my dog(s) presence, provided that reasonable care and precautions are followed.
6. I understand that group play and group exercise are situations where dog(s) comingle in groups. I understand and acknowledge that there are risks inherent when dog(s) comingle, including but not limited to, injury, bites, scratches and sore muscles.
7. I understand that CCC is not a veterinary establishment and does not practice veterinary medicine. I understand that if my dog(s) becomes ill or injured, or if the state of the dog(s’) health requires medical attention, CCC, in it’s sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to your dog(s). In the case of serious illness or injury CCC staff will make reasonable efforts to contact me or alternative contacts that I have provided to them. I understand that it is my sole responsibility to keep CCC advised of current contact information. I agree to assume full financial responsibility for any and all expenses incurred and I release CCC and it’s staff from any and all responsibility for, or claims, damages, debts, arising out of or related to such medical care, including, but not limited to, transportation to/from the veterinary clinic and choice of veterinarians and animal hospital.
8. I certify, to the best of my knowledge, my pet(s) have not been exposed to any communicable diseases within the past 30 days. I agree that I will notify CCC or any known exposure of my dog(s) to communicable diseases and also agree that I will maintain current vaccines for my dog(s) and provide certification to that effect upon initial evaluation and periodically as requested.
9. I authorize CCC to obtain medical and vaccination records for my dog(s) from the veterinarian that I have listed and, I hereby authorize my veterinarian to provide these records to CCC.
10. I understand and agree that I am solely responsible for any and all acts or behavior of my dog(s) while they are in the care of CCC. I release CCC from any and all liability arising from my dog(s) presence at CCC and accept full responsibility for any and all costs for injury to staff or other people or animals or damage to facilities caused by my dog(s). I hereby release CCC of any liability and I further agree to indemnify and hold them harmless against any and all claims arising from my dog(s) presence at CCC, including but not limited to all costs, damages, attorneys fees, expenses and liabilities in connection therewith.
11. I understand that in an emergency event, such as a fire or natural disaster, reasonable effort will be made to contact me to retrieve my dog(s). I agree that CCC, in its sole discretion, is authorized to transport and/or make temporary alternative arrangements to house and care for my dog(s) until I retrieve my dog(s).
12. I understand and agree that CCC liability, in no event, shall exceed the lesser of the current chattel value of a pet of the same species or the sum of $200.00, whichever is less.
13. I understand and agree that my dog(s) may be photographed, videotaped and/or recorded and that CCC retains all rights to use, and proceeds from the use of, such images and/or recordings.
14. I understand that this agreement covers the current relationship with CCC and me**. Each time I bring my dog(s) to CCC, I am affirming the terms of this Agreement and the truthfulness and accuracy of all statements I make in this Agreement.**

I have read and understand this entire Agreement, I have had an opportunity to discuss it to my satisfaction with a representative of CCC, and I agree to its terms.

Signature of Owner: Date:

Name of Owner (Print):